



iAccess - Accessibility Information Standard

**Ticket Office and Information Center:** This location:

Please check the answer that best represents your facilities, and provide more detail if required.

(Please indicate distances or dimensions in feet/in or km/metres)

Getting there

1) Is there public transport to the office/center?  Yes  No

If Yes, how far from the nearest stop to the entry? \_\_\_\_\_ meters/ft

2) How close can a private vehicle get to the entry point? \_\_\_\_\_ meters/ft

3) Does the office/center have accessible parking?  Yes  No

4) Is there special transport or on-site assistance available?  Yes  No

Office/Center

5) How long is the access, path or trail? \_\_\_\_\_ meters/ft or km/miles

6) What is the surface of the path \_\_\_\_\_ o

7) How wide is the narrowest point on the path? \_\_\_\_\_ feet/meters

8) Are there stairs on the access path?  Yes  No If Yes, what is the surface \_\_\_\_\_

If Yes, are there any handrails?  Yes  No

9) Is the office/center accessible without using stairs?  Yes  No

If No, how many stairs are there? \_\_\_\_\_

10) What is the height of the counter where the visitor can obtain tickets? \_\_\_\_\_ inches

Are there any bathrooms on-site?  Yes  No \*\*\*If Yes, please also complete the add-on bathroom template\*\*\*

Are there any other factors which may be of interest to the traveler regarding access?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contact name for further information if needed \_\_\_\_\_

Bookings: Telephone \_\_\_\_\_ Website: \_\_\_\_\_

Questionnaire completed date \_\_\_/\_\_\_/\_\_\_